



Solano County Fire Chiefs Association GUIDELINES

Name:	COMPANY / CREW UNDER DURESS
Number:	13
Revision / Reviewed Date:	April 30, 2018

I. Purpose

The term “Code 3 COVER” is used to alert any and all Solano County / City Communications Centers to a company or crew, operating within their jurisdiction, is in need of immediate police response **due to extreme duress**. It is **ONLY** to be used for real emergencies or threats where the crew or personnel are unable to further explain their situation. An example would be when confronted with a violent person or one brandishing a weapon and it is felt/determined that a description of the circumstances over the radio would further escalate the situation. This should trigger an immediate jurisdictional police response to the last known location of the company / crew.

II. Procedure

- A. The term “Code 3 COVER” shall be used to indicate priority radio traffic from the main channel by personnel in danger or at risk
- B. A unit or seated position identifier shall be used in conjunction with “Code 3 COVER”
- C. The request of “Code 3 COVER” shall initially be met with RADIO SILENCE to allow for any follow up traffic.
- D. The dispatcher shall follow up a “Code 3 COVER” transmission with a status check with the unit or seated position transmitting the “Code 3 COVER”
- E. The company, crew, unit or seated position shall immediately respond with a clarification if it was transmitted in error or additional information if able. No response will be assumed to mean that the crew/person is unable to answer back due to the dire circumstances of the situation
- F. The Communications Center shall immediately request law enforcement units to respond to the last known location of the company, crew if unable to get a response from the scene
- G. After the situation has been stabilized or secured, that person should use “Clear Text” to identify the type of emergency and that the issue has been resolved. That transmission should also indicate if law enforcement response is still required and if that response should continue code 3 or code 2.
- H. **THIS PROCEDURE SHOULD ONLY BE USED IN EXTREME EMERGENCIES WHEN A CREW OR CREWMEMBER IS UNABLE TO USE CLEAR TEXT TO ALERT AND INFORM DISPATCH AS TO THEIR SITUATION DUE TO A THREAT TO THEIR SAFETY.**